

# Happy Hounds Doggie Day Care, LLC

## Client Info Sheet

### Owner Information:

Name: \_\_\_\_\_ Phone: \_\_\_\_\_  
Address: \_\_\_\_\_ Cell: \_\_\_\_\_  
\_\_\_\_\_ Email: \_\_\_\_\_

### Additional Owner Information:

Name: \_\_\_\_\_ Phone: \_\_\_\_\_  
Address: \_\_\_\_\_ Cell: \_\_\_\_\_  
\_\_\_\_\_ Email: \_\_\_\_\_

### Dog Info:

Name: \_\_\_\_\_ Sex: \_\_\_\_\_  
Age: \_\_\_\_\_ Weight: \_\_\_\_\_  
Breed: \_\_\_\_\_

### Additional Dog Info:

Name: \_\_\_\_\_ Sex: \_\_\_\_\_  
Age: \_\_\_\_\_ Weight: \_\_\_\_\_  
Breed: \_\_\_\_\_

### Veterinary Clinic Info:

\_\_\_\_\_  
\_\_\_\_\_

### Emergency Contact Info:

\_\_\_\_\_  
\_\_\_\_\_

# Daycare information and evaluation

Today's Date: \_\_\_\_\_

Dog's Name: \_\_\_\_\_

How long have you owned this dog?: \_\_\_\_\_

If adopted, what knowledge do you have of dog's past history?:

\_\_\_\_\_

\_\_\_\_\_

Does your dog share food or toys with other animals?                      YES                      NO

Has your dog ever bitten or attacked another dog?                      YES                      NO

If yes, please explain -

\_\_\_\_\_

Has your dog ever growled at or bitten a person?:                      YES                      NO

If yes, please explain -

\_\_\_\_\_

Does your dog climb or jump fences?                      YES                      NO

Is your dog possessive of:                      Food?                      YES                      NO

Toys?                      YES                      NO

Space?                      YES                      NO

People?                      YES                      NO

How does your dog react                      At Home? \_\_\_\_\_

when approached by strangers?                      In the yard? \_\_\_\_\_

Out in public? \_\_\_\_\_

How does your dog react to another \_\_\_\_\_  
dog approaching him/her? \_\_\_\_\_

Does being on or off leash make a difference? YES NO

Are there any particular breeds of dog your pet is afraid of? YES NO

If yes, please specify: \_\_\_\_\_

Has your dog played off leash with other dogs before? YES NO

Is your dog crate trained? YES NO

Is your dog house trained? YES NO

What is your dog's reaction to puppies? \_\_\_\_\_

Is your dog frightened by thunderstorms or other noises? YES NO

If yes, what can we do to soothe him/her? \_\_\_\_\_

Does your dog have any sensitive areas on their body we should avoid? \_\_\_\_\_

Does your dog have any allergies we should watch for? \_\_\_\_\_

Does your dog have any disabilities or old injuries? \_\_\_\_\_

Are there any restrictions that should be placed on your dog's activities? \_\_\_\_\_

Does your dog have any behavioral issues or destructive habits? \_\_\_\_\_

## FREQUENTLY ASKED QUESTIONS

Every dog must pass an evaluation in order to attend our daycare program. Evaluations are done on day one of attendance, your evaluation/test day. Only one new dog per day is accepted into the daycare pack so you must have an appointment for your evaluation/first day. A half day is strongly recommended for Day One. You will need to drop your dog off at 7 and pick up between 11 and 12:30. Dogs must be neutered by 9 months of age. Sometimes we can get regular attendees to 12 months if they have been coming to Happy Hounds since they were small puppies. It just depends. Please discuss this with Marcie if you have questions or concerns. Dogs must be non-aggressive towards people and other dogs. Your dog cannot be space, person or toy possessive. There is a one time evaluation/set up fee of \$10 in addition to the day care fee.

Hours of Operation: 7:00 a.m. – 6:30 p.m. monday thru friday

8:00 a.m. - 5:30 p.m. saturdays and select holidays

Drop offs between 7:00 and 9:30 a.m. (10:30 at the VERY latest).

Half Day is available in the morning ONLY. NO AFTERNOON HALF DAYS. Cut off for the half day pickup is 12:30

Please do not try and pick up between 12:30 and 1:30 which is “quiet time” for the dogs unless absolutely necessary.

### Fees:

You may pay on a day to day basis or buy a pass

Boarding: \$20/night in addition to the daycare fee

Dog Baths: \$15 (not always available on Saturdays)

Two dogs from same household: \$35

Half Day (MORNING ONLY): \$15 (pickup before 12:30)

Daily Rate one day: \$25

5 Day Pass: \$110

10 Day Pass: \$200

20 Day Pass: \$380

Payment by Cash or paper check (No credit cards, debit cards or electronic payment accepted)

There will be a \$35 charge for returned checks.

## **What Can I Expect?**

For the safety of all of our dogs, staff as well as our clients, please DO NOT approach the fences. When the dogs see you they will stop playing, become distracted and start barking, or even fighting, for your attention. We know you have missed your baby and will be as excited to see him/her as they will be to see you, however, upon your arrival for drop off or pick up, please wait at the desk and do not call or talk to your dog. Our goal is to send you home with a safe, happy, calm dog!

We will utilize crates for various reasons. Many dogs do not stop playing throughout the day and being crated for nap time allows each dog to rest. When dogs begin to see their friends going home, some will become overly excited or frustrated and a short crate time in the evening allows the dogs to cool down, creating a safer and calmer departure.

Basic obedience is used throughout the day for every dog to help with group control. We regularly use sit, down, wait and stay, along with lots of praise. "Pack Safety Control" is very important and we may use short crate "time outs", water spray guns, leashes or other devices to help keep everyone as safe as possible.

Dogs' attitudes and behaviors can change as they become comfortable in the day care pack. Any and all problems or concerns that may arise will be discussed with you so that we can work through any issues together. Please be advised that any advice that we may provide is to help maintain a safe environment for your dog(s) and our staff. Our ultimate goal is to provide a safe and enjoyable experience for your dog! Please feel free to address any questions, concerns or goals with us.

Daycare can be so exciting the dogs sometimes forget to stop running and playing throughout the day. This much activity can make their feet sore during their first few visits. You should also keep in mind that most dogs are extremely tired after daycare, especially after their first day. It is common for dogs to sleep most of the next day or two after spending a day in daycare.

Some dogs may not eat breakfast if they think they are going to daycare. They value the daycare over their food! Other dogs will eat breakfast willingly and then get so excited they throw it up when they get here. In this case we may ask you to limit their breakfast to a smaller meal and increase the evening meal.

If you want your dog to have a meal while at daycare, please feel free to bring it in a baggie or tupperware container with the dog's name labeled on it.

**PLEASE** feel free to ask questions and discuss your dog with us. We welcome your feedback as we strive to provide the best possible experience for you and your canine companion!

# Happy Hounds Doggie Day Care, LLC

## Liability Waiver

Although every effort will always be made to provide a safe environment for your dog; your dog's attendance at day care is not without risk.

By signing below, I agree that I am solely responsible for any harm caused by my dog while in the care of Happy Hounds Doggie Day Care, LLC (hereinafter referred to as Happy Hounds). I hereby release Happy Hounds, its owners and employees, from all liability for injuries to myself, to my dog(s), to other people and/or other dogs. I agree to accept responsibility for all risks involved in dog day care and agree to release Happy Hounds from any liability/responsibility whatsoever.

By signing below, I certify that my dog(s) is/are in good health with all current required vaccinations and is using a monthly flea preventative. Should a flea infestation be discovered while my dog is attending daycare, Happy Hounds may apply a flea preventative to my dog(s). There will be a fee of \$25 for this service.

I assume full financial responsibility for any and all expenses involved with my association with Happy Hounds.

I understand/agree that any problems that develop with my dog(s) will be treated as deemed best by Happy Hounds staff in their sole discretion. In the case of an emergency, or if I can't be reached, I authorize veterinarian care to provide for the safety and comfort of my dog(s) and agree to full financial responsibility for any fees which may result. Happy Hounds reserves the right to deny entry or remove any dogs from the premises for any reason.

I agree that my dog(s) may be videotaped and/or photographed. Happy Hounds will be the exclusive owner of the resulting media. The owner agrees that their dog(s) may be used on the Happy Hounds website or in published material promoting, publicizing, or advertising the services of Happy Hounds.

I agree that if my dog has not been picked up by closing time, staff will make one attempt to contact me. If I cannot be contacted, my dog will be placed in overnight boarding, and I will pay the \$20 overnight fee in addition to the daycare fee and pick up my dog the next day.

I understand that a \$10 late fee may be charged for late pickups.

By signing below, I agree that I have read and understand all risks and requirements of my dog's attendance at Happy Hounds.

Signature: \_\_\_\_\_

Printed Name: \_\_\_\_\_ Date: \_\_\_\_\_